



PRIVACY POLICY

This website is provided by GIRAG & ASSOCIATES, a limited liability company, registered in France under company number 752.763.615 at the address 13 chemin du Levant, 01210 Ferney Voltaire, France.

We take the privacy of our website users and the security of their personal data very seriously.

This Privacy Policy, as well as our Legal Notice, describe the principles governing our use of the personal information that you entrust to us or that we collect about you. By using this website, you agree to this use. We ask that you read this Privacy Policy carefully. Any dispute relating to privacy will be subject to this policy, any data collection notice incorporated into this website and the provisions of French law.

We may change our Privacy Policy at any time. Therefore, we ask that you review this Privacy Policy occasionally to ensure that you are aware of the most current version which will apply each time you access this website.

DESCRIPTION OF THE INFORMATION WE COLLECT

Personal information

If you use this website, log into your customer area, or fill out a contact form, we will collect information that identifies you, for example your name, email address, country of residence and any other information provided voluntarily. If you contact us, we reserve the right to keep a record of that correspondence. When you submit personal information, you agree to our use of that information as outlined in this Privacy Policy.

We may sometimes obtain confidential personal information about you, but only if you provide this information to us voluntarily.

Use of cookies

This website uses cookies. A cookie is a small file made up of letters and numbers that are downloaded to your computer when you access and use this website.

We use cookies to:

- Remember your connection information
- Define your location to offer you adapted information
- Identify you when you connect to our website
- Gather information that can help us send you advertisements tailored to your interests.

- Remember your browsing preferences such as your language, font size, page layout or preferred colours. All to help you browse our site faster and easier.
- Collect analytical information to, for example, count the number of visitors to our website and identify which pages of our site you visit most often. We use the analytics data we collect for marketing and resource planning purposes.

Information collected through cookies

Cookies help us collect information about how you use our website, but we do not store any personally identifiable information in our cookie data about you. We only record a unique session ID which will help us retrieve a user profile and preferences the next time you visit.

Types of cookies

- Session cookies: cookies of this type are temporarily stored on your computer or device during a browsing session. They are deleted from your computer or device at the end of the browsing session.
- Permanent cookies: cookies of this type remain on your computer for longer. Permanent cookies help us recognize you when we need to know who you are for more than one browsing session.

Cookie management

Most browsers have options in the menu that allow you to manage your cookies by adjusting or configuring your cookie settings. Generally, the browser offers you the possibility:

- to display your cookies;
- to authorise cookies;
- to deactivate all cookies, or only specific cookies;
- deactivate all cookies when you close your browser;
- block cookies;
- to be informed when you receive a cookie.

Please note that if you choose to block our cookies, most features of this site will be disabled (including registration, the ability to post a comment and any other interaction) and your browsing may also be affected. If you configure your browser options to delete all cookies, your browsing preferences will be cleared when you close your browser.

Please note that unless you have adjusted your browser settings to refuse cookies, our system will issue cookies whenever you visit one of our sites.

HOW WE USE YOUR INFORMATION

We are the sole owners of the information collected on this site. Your personal information will not be sold, exchanged, transferred, or given to any other company for any reason, without your consent, other than as necessary to fulfil an inquiry and/or transaction.

FUTURE COMMUNICATIONS FROM US

We will only contact you to give you information about our news, services or opportunities if we have obtained your prior consent. Of course, you can withdraw this agreement at any time by sending an email to contact@girafood.com. Clearly indicate in all communications your name, username (if applicable), registration details (if applicable), and the name of this website (www.girafood.com).

HOW WE PROTECT YOUR INFORMATION

If we collect information about you, we will store it on a secure server following French data protection law. We have implemented security policies intended to ensure, to the extent possible, the security and integrity of all your information, including your personal data. Only employees who need to perform a specific job (for example, billing or customer service) have access to personally identifiable information. Computers and servers used to store personally identifiable information are kept in a secure environment.

AGENTS AND SERVICE PROVIDERS

We sometimes employ other companies and people to act on our behalf. These people may need access to your personal data to carry out their mission. However, rest assured that they will not be able to use your personal data for any other purpose.

CONSENT

By using our site, you agree to our privacy policy.

ACCESS AND CORRECTIONS

If we process your personal data, you have the right under data protection law to request access to that data.

You also have the right to request that any inaccuracies in your personal data be corrected free of charge. You can ask us to change your information by sending an email to contact@girafood.com.

Please clearly state your name and the name of this website (www.girafood.com) in all communications.

HOW TO CONTACT US

We welcome your comments and questions regarding this Privacy Policy. If you would like to contact us, for any reason, send an email to contact@girafood.com.

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